| POLICY MANUAL          | Section No.: AD 1-1.1   |  |
|------------------------|---|--|
|                        | <b>Effective :</b> May 15, 1995   |  |
| SECTION : Finance      | Revised : Feb/96, Jun/97, Jan/00, Sept02<br>Oct/05; Nov/07/Oct/09/Sept/10, Nov 2011,<br>Jan/2013, Apr 2015, Nov 16, 2015; June19, 2017,<br>October 19, 2020, October 18, 2021(effective<br>January 1, 2022) |  |
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## 1. **FINES – 2022**

| Material               | Borrowed by       | Fine      | Maximum fine<br>per item |
|------------------------|-------------------|-----------|--------------------------|
| *Adult & Teen<br>books | Adults & Children | Fine Free | Fine Free                |
| **Children's books     | Adults & Children | Fine Free | Fine Free                |
| 7-Day books            | Adults & Children | Fine Free | Fine Free                |
| Magazines              | Adults & Children | Fine Free | Fine Free                |
| DVDs                   | Adults & Children | Fine Free | Fine Free                |
| *Audiobooks            | Adults & Children | Fine Free | Fine Free                |
| *CDs                   | Adults & Children | Fine Free | Fine Free                |
| Interlibrary Loans     | Adults & Children | Fine Free | Fine Free                |
| Video Games            | Adults & Children | Fine Free | Fine Free                |
| Laptop Computers       | Adults            | Fine Free | Fine Free                |
| Portable Devices       | Adults            | Fine Free | Fine Free                |

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Borrowing privileges are suspended when **\$10.00** is owing, or there are **10** overdue items on a Borrower's Card.

Internet privileges will be blocked when **\$20.00** or more is owing on a Borrower's Card.

## 2. **<u>BILLED MATERIALS</u>**

Borrowers with lost or long overdue materials will be billed the replacement cost of the item, plus a non-refundable \$5.00 per item administration fee.

The Library does not accept replacement copies for billed items.

## 3. **<u>FEES</u>**

# 3.1 SERVICE FEES

Borrower's Card - \$4.00 for replacement if lost or damaged

Photocopier/Printer - Single page - \$0.20 per page for black and white copies

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\$0.50 per page for coloured copies

Double-sided \$0.40 for black and white \$1.00 for coloured copies

Interlibrary Loan - The borrower is responsible for any costs charged by the lending institution.

The Welland Public Library does not charge for genealogical research that can be reasonably completed in house by staff. However, requests that require in-depth research or specialized knowledge may be referred to other organizations at the patron's request. The patron is responsible for paying any fees associated with services provided by outside organizations.

### 3.2 FAX MACHINE

Sending -

\$1.00 per page (local)\$2.00 per page (Long Distance)

## 3.2 MEETING ROOM RENTAL

| Rooms  | Regular Rate/ 4<br>hour period | Non-Profit Rate/4<br>hour period |
|--|--------------------------------|----------------------------------|
| Main Branch<br>Program Room                        | \$60.00                        | \$24.00                          |
| Main Branch<br>Seminar Room                        | \$30.00                        | \$12.00                          |
| Seaway Mall<br>Branch<br>Program Room<br>1 or 2    | \$60.00                        | \$24.00                          |
| Seaway Mall<br>Branch<br>Undivided<br>Program Room | \$120.00                       | \$48.00                          |
| Diamond Trail<br>Branch<br>Program Room            | \$60.00                        | \$24.00                          |

#### 3.3 NSF CHEQUES

A charge of \$35 will be made on NSF cheques.