

158,979
In-person Visits



Physical Items
Borrowed

203,189



576,590

Electronic
Items
Borrowed



The Welland Public Library is an inclusive community hub consisting of three locations – the Main Branch, the Seaway Mall Branch, and the Diamond Trail Branch.

New in 2023

- Invested in youth spaces at the Main and Seaway Mall Branches to make them more welcoming
- Installed visual shelf labels for our juvenile collections to improve findability for emergent readers
- Launched a non-perishable food pantry and fresh produce pop-up market programs to improve food insecurity concerns
- Promoted the Library to 4,000 residences in the Seaway Mall catchment via a mail-out campaign
- Celebrated the 10th anniversary of the Diamond Trail Branch with a community event
- Strengthened family literacy activities with the introduction of the Reading Buddies Program
- Enhanced the collection of non-traditional items to include toys and Wonderbooks
- Launched a popular tablet-lending initiative
- Digitized collections and inventoried uncatalogued local history materials to make them more accessible to users

Cardholders
21,234



Programs
1,637



33,777
Attendees



Questions Answered
19,085



Social Media
Engagement **75,283**



20 Items Circulated
411 through LiNC



Visits to Library Website
412,836

<http://>



808,924
Online Catalogue Use

